MY
ROMANCE
COLLECTIVE
PTY LTD

EVENT PLANNING

TERMS AND CONDITIONS

As of *23 October 2026*

You have engaged My Romance Collective Pty Ltd (MRC Pty Ltd), trading as My Proposal Co. (MPC) and My Romance Co. (MRC), to provide event planning services for your special event. These Terms and Conditions set out the basis on which MRC Pty Ltd will provide those services.

These Terms and Conditions are incorporated into each Custom Package Invoice and Runsheet issued by MRC Pty Ltd. Your engagement of MRC Pty Ltd, including services supplied through affiliated Suppliers, is conditional on your acceptance of these Terms and Conditions.

You accept these Terms and Conditions by doing any of the following:

- paying the Initial Requested Deposit Amount;
- giving MRC Pty Ltd instructions after receiving these Terms and Conditions; or
- providing verbal or written acceptance after receiving these Terms and Conditions.

If you pay the Initial Requested Deposit Amount by telephone, you have 24 hours after receiving these Terms and Conditions to notify MRC Pty Ltd in writing of any concern. After that period, these Terms and Conditions apply unless MRC Pty Ltd agrees otherwise in writing.

By confirming that you wish to use the Services, you acknowledge that you have read and understood these Terms and Conditions and agree to be bound by them. If you do not understand any provision, please contact MRC Pty Ltd before accepting or making payment.

Except where MRC Pty Ltd and the Client expressly agree otherwise in writing, these Terms and Conditions apply despite any inconsistent provision appearing in a quotation, order form or other document issued in connection with the Event.

1. PAYMENT

1.1 General

In consideration for the Services, you must pay all amounts properly due to MRC Pty Ltd. All payments must be made in Australian dollars (AUD).

1.2 Deposit

All packages and Services are customisable and will be developed to suit your requirements and brief so far as reasonably practicable. MRC Pty Ltd will commence planning and providing ideas after receiving the Initial Requested Deposit Amount. MRC Pty Ltd will determine the deposit required, acting reasonably by reference to the scope and location of the Event. If research is required in more than one city, an additional deposit may be required for each additional city.

1.2A Deposit status

After 24 hours from the time these Terms and Conditions are sent to you, the Initial Requested Deposit Amount is non-refundable, subject to any rights that cannot lawfully be excluded. If you do not provide an Event Date within six months after paying the deposit, the deposit will cease to be redeemable against the final Custom Package unless MRC Pty Ltd agrees otherwise in writing.

1.3 Custom Package Invoice

After receiving the Initial Requested Deposit Amount, MRC Pty Ltd will prepare a Custom Package and issue a Custom Package Invoice as soon as reasonably practicable. Please promptly raise any concern. MRC Pty Ltd will use reasonable endeavours to accommodate reasonable and practicable requests. Up to two package options are included; further options may incur additional charges notified in advance.

1.3A Acceptance and payment

Once the parties agree to the Custom Package Invoice, verbally or in writing, you must pay the amount owing by the Due Date without set-off or deduction, except where permitted by law. MRC Pty Ltd is not required to proceed with final planning or secure Suppliers until cleared funds have been received.

1.4 Late payment

If an amount remains unpaid after the Due Date, MRC Pty Ltd may charge a late administration fee of AUD $10 plus GST for each day the amount remains outstanding. MRC Pty Ltd may suspend planning and Supplier commitments while payment remains overdue. Before cancelling the Event, MRC Pty Ltd will give the Client written notice requiring cleared funds by a specified final payment date. If payment is not received by that date, MRC Pty Ltd may cancel the Event, release the Event Date, retain the Initial Requested Deposit Amount and recover amounts properly payable under clause 2. The late administration fee will not exceed the reasonable administrative costs arising from the late payment.

1.5 Public holidays

An Event held on a public holiday will incur a surcharge equal to 15% of the total Custom Package price, unless a different amount is stated in the Custom Package Invoice.

1.6 Location sourcing

Where location sourcing is included, MRC Pty Ltd will provide up to eight location options. Further location sourcing may incur an additional charge disclosed before the additional work is undertaken.

1.7 Travel Fees

Services required more than 50 kilometres from the relevant central business district may incur a Travel Fee. The Travel Fee will be calculated by reference to the location, travel time and travel requirements, included in the Custom Package Invoice, and paid before the Event Date.

2. CANCELLATION

2.1 Cancellation by you

If you cancel the Event for any reason, the Initial Requested Deposit Amount is forfeited, subject to any rights that cannot lawfully be excluded.

2.2 Costs after planning begins

If you cancel after MRC Pty Ltd has commenced planning or committed expenditure to Suppliers, you must pay: (a) non-recoverable amounts paid or contractually payable to Suppliers; (b) an Administration Fee representing reasonable work undertaken and costs incurred; and (c) if planning has been finalised, the outstanding balance of the Custom Package Invoice, less any amounts actually recovered or avoided from Suppliers.

2.3 Evidence and credits

On reasonable request, MRC Pty Ltd will provide a summary of the principal cancellation costs. Any Supplier refund or credit actually received by MRC Pty Ltd for your Event will be passed on or applied for your benefit, less reasonable administration costs.

2.4 Cancellation on the Event Date

If the Client cancels on the Contracted Event Date, does not attend, or elects not to inspect a completed or substantially completed Event setting, that decision does not reduce amounts payable under this clause where MRC Pty Ltd has performed the relevant Services or incurred or committed the relevant costs. This clause does not remove any right that cannot lawfully be excluded.

3. CHANGE OF EVENT DATE

3.1 Before issue of Custom Package Invoice

After payment of the Initial Requested Deposit Amount and before issue of the Custom Package Invoice, you may request one Event Date change without an MRC Pty Ltd Date Change Fee, subject to availability and any Supplier costs.

3.2 Client-requested date changes

After issue of the Custom Package Invoice, a date change requested by the Client may incur a reasonable Date Change Fee reflecting additional work and administration, together with non-recoverable Supplier, venue, perishable-item and other committed costs. The total amount will not exceed the Proposal Cost unless the Client approves additional Services or costs in writing.

3.3 Payment

MRC Pty Ltd may invoice amounts due under clause 3.2. You must pay those amounts by the due date shown on the invoice.

3.4 MRC-recommended weather postponement

Where MRC Pty Ltd determines that the approved design cannot be delivered safely or substantially in accordance with the Custom Package because of weather or site conditions, it may recommend postponement in writing in accordance with clause 13. If the Client accepts that recommendation, MRC Pty Ltd will waive its own Date Change Fee. Non-recoverable Supplier rebooking or cancellation fees, venue charges, perishable-item costs and other committed third-party costs remain payable. Any replacement date is subject to the availability of MRC Pty Ltd, the venue and Suppliers. If the Client declines the recommendation, clauses 9 and 13 apply.

4. GOLD AND PLATINUM CLIENTS

4.1 Complimentary Inclusions
Complimentary Inclusions for Gold Packages and Platinum Packages are promotional inclusions, may vary from time to time, and remain subject to availability. Any material substitution will be of a reasonably comparable type or value where practicable.

4.2 Entry-level inclusions
Unless otherwise stated in the Custom Package Invoice, Complimentary Inclusions are entry-level options.

4.3 Upgrades
A Gold Client or Platinum Client may request a premium upgrade, subject to availability and additional cost.

4.4 Cancellation and late fees
Complimentary Inclusions remain subject to the cancellation provisions and any applicable late fees in these Terms and Conditions.

4.5 Platinum car transfers
A complimentary car transfer included in a Platinum Package is subject to the Supplier's terms and conditions and is limited to: (a) a chauffeured sedan-style vehicle; (b) travel within 45 minutes of the Event location; and (c) a maximum of two passengers. MRC Pty Ltd does not guarentee the type, make, or colour of the complimentary car.

5. COMMUNICABLE DISEASES AND GOVERNMENT RESTRICTIONS

5.1 Government requirements
MRC Pty Ltd will comply with applicable government requirements concerning COVID-19 and other communicable diseases. Restrictions or requirements affecting the Event that are outside MRC Pty Ltd's reasonable control may include isolation requirements, border closures, lockdowns, venue restrictions or vaccination requirements.

5.2 Postponement
If such a matter prevents the Event proceeding on the Contracted Event Date, MRC Pty Ltd will offer an available alternative date. A reasonable Administration Fee may apply, and Supplier date-change costs will be negotiated where possible.

5.3 Supplier charges
Any non-recoverable Supplier Date Change Fee must be paid by you.

5.4 Perishable items
You are responsible for the replacement cost of perishable items, including fresh flowers and food, that cannot reasonably be reused for the rescheduled Event.

5.5 Cancellation instead of postponement
If you elect to cancel rather than postpone, clause 2 applies.

5.6 Refunds
A full refund will not be available to the extent MRC Pty Ltd has performed Services, incurred costs or committed non-recoverable expenditure, subject to any rights that cannot lawfully be excluded.

6. HIRE BONDS

6.1 Bond requirement
For a Dry Hire Event or DIY Setting where MRC Pty Ltd or a Supplier delivers Hire Items, a Bond is payable.

6.2 Amount
The Bond starts at AUD $1,000 and will be determined by reference to the Hire Items and their reasonable replacement value.

6.3 Credit card hold
The Bond may be held against your nominated credit card. You must provide valid Credit Card Details before delivery and ensure sufficient available funds.

6.4 Release
MRC Pty Ltd will release the Bond within seven days after the Event if all Hire Items are returned or collected within the designated Hire Period, no items are missing, and all items are in the condition supplied, fair wear and tear excepted.

6.5 Clearing time
After release, allow up to three additional Business Days for the transaction to clear, depending on your financial institution.

6.6 Deductions
MRC Pty Ltd may deduct the reasonable cost of missing items, cleaning beyond ordinary use, repair or replacement. A summary of any deduction will be provided on request.

7. POST-EVENT INCIDENTALS

7.1 Credit card authority

Before the Event, MRC Pty Ltd may require Credit Card Details to secure payment of Post-Event Incidental Costs. Such costs may arise from damaged or missing props, changes to Event times, late departures, weather-related venue changes or other additional services requested or reasonably required on the Event day. MRC Pty Ltd will use reasonable endeavours to notify you before material additional costs are incurred.

7.2 Overtime

If you or a person arranged by you does not comply with the scheduled Runsheet times, you may be charged a minimum of AUD $165 for each 15-minute interval of overtime, subject to staff and Supplier availability. This covers additional staff or Supplier time and Event-day plan adjustments. It includes early arrival, late departure and extension requests, but excludes additional venue-hire charges.

7.3 Payment

Post-Event Incidental Costs may be charged to the nominated credit card on the next Business Day after the Event. An extension requested during the Event may require immediate bank transfer. MRC Pty Ltd will provide an invoice or payment record.

8. PROVISION OF PLANNING SERVICES

8.1 Standard of service

MRC Pty Ltd will use reasonable care and skill and reasonable endeavours to plan the Event in accordance with the Custom Package Invoice, these Terms and Conditions, and reasonable instructions accepted by MRC Pty Ltd.

8.2 Information and materials

You must provide, at your cost and within the time reasonably requested, all documents, media, information and approvals required to plan the Event, including written details of dietary requirements, allergies and relevant health issues.

8.3 Dietary and health information

You are responsible for the accuracy and completeness of information supplied. To the extent permitted by law, you indemnify MRC Pty Ltd against loss arising directly from your failure to disclose a known dietary restriction, allergy or health issue, except to the extent caused or contributed to by MRC Pty Ltd's negligence or breach of law.

8.4 Media and audio-visual requirements

You must provide requested music, photographs, video and other media in the required format and size and confirm you have the right to use it. MRC Pty Ltd recommends engaging a professional audio-visual provider for material audio-visual requirements. If you decline, MRC Pty Ltd will use reasonable care but is not responsible for technical issues outside its reasonable control.

9. SAFETY AND ON-SITE AUTHORITY

9.1 Safety directions

You must comply, and ensure your Partner and guests comply, with reasonable safety directions given by MRC Pty Ltd, a venue or a Supplier.

9.2 Suspension or modification

MRC Pty Ltd may suspend, relocate, modify or stop an activity where reasonably necessary to protect a person or property or comply with venue, Supplier or work health and safety requirements.

9.2A Safety-related setup changes

MRC Pty Ltd may alter the Event setting where reasonably necessary because of wind, rain, heat, ground conditions, venue requirements or another safety concern. Changes may include removing glass or breakable items, lowering or removing a backdrop, changing furniture or decor, reducing the height of structures, securing equipment or relocating parts of the setting. No price reduction applies where the modification is reasonably necessary for safety and the Client continues to receive substantially the Services and inclusions purchased. If a material part of the Services cannot be supplied, MRC Pty Ltd will address any refund, credit or other remedy in accordance with applicable law.

9.3 Client-caused loss

To the extent permitted by law, you indemnify MRC Pty Ltd, its directors, employees and agents against claims arising from your or your guests' negligent acts or omissions, except to the extent caused or contributed to by MRC Pty Ltd or its personnel.

10. PHOTOGRAPHY AND VIDEOGRAPHY

10.1 Delivery and permitted use

Where photography or videography is included, content may be delivered electronically and used by you for personal purposes, subject to any Supplier licence terms.

10.2 **Promotional consent**
MRC Pty Ltd and relevant Suppliers may use Event photographs and videos for business and promotional purposes only where you have not made a Privacy Request under clause 10.3.

10.3 **Privacy Request**
You may opt out by giving written notice before the Event or within 48 hours after first receiving the photographs or videos. MRC Pty Ltd will then not publish identifiable images of you or your Partner. Unless your request expressly states otherwise, MRC Pty Ltd may still use non-identifying images of the Event setting.

10.4 **Editing and raw files**
Editing requests may incur additional charges. Raw image and video files will not be provided unless agreed in writing.

10.5 **Delivery timeframe**
Where professional digital images are purchased through MRC Pty Ltd, MRC Pty Ltd will use reasonable endeavours to provide them within 48 hours after the Event. This is an estimate, not a guaranteed deadline, because Supplier and technical delays may occur.

10.6 **Release and limitation of claims**
To the extent permitted by law, the Client releases and indemnifies MRC Pty Ltd and its Suppliers from any claim, complaint, demand, loss, liability, cost or expense arising from or in connection with the creation, use, publication, distribution, reproduction, storage or sharing of photographs, video recordings or other visual media relating to the Event where such use is authorised by these Terms and Conditions or by the Client's conduct, consent or instructions. This clause does not apply to the extent that any claim arises from MRC Pty Ltd's negligence, wilful misconduct, breach of a Privacy Request made under clause 10.3, breach of law, or any right, guarantee or remedy that cannot lawfully be excluded.

11. MARKETING

11.1 Subject to clause 10.3, you permit MRC Pty Ltd to display and share Event images and video in case studies, literature, exhibitions, social media, advertising, promotions, articles and websites.

11.2 A Privacy Request made under clause 10.3 overrides this permission to the extent stated in that request.

12. LIABILITY

12.1 **Non-excludable rights**
Nothing in these Terms and Conditions excludes, restricts or modifies a guarantee, condition, warranty, right or remedy that cannot lawfully be excluded, including applicable rights under the Australian Consumer Law.

12.2 **Client property**
MRC Pty Ltd is not responsible for loss of or damage to Client property unless caused by MRC Pty Ltd’s negligence, wilful misconduct or breach of a non-excludable obligation.

12.3 **Supplier services**
Where a Supplier contracts directly with you, your remedy for that Supplier’s failure ordinarily lies against the Supplier. This does not exclude liability MRC Pty Ltd has for its own acts, omissions, representations or selection and coordination obligations.

12.4 **Public interference**
MRC Pty Ltd is not liable for interference by family members or friends, members of the public, council workers, venue personnel or other third parties outside its reasonable control.

12.5 **Indirect loss**
To the extent permitted by law, MRC Pty Ltd is not liable for indirect or consequential loss that was not reasonably foreseeable when the contract was made.

12.6 **Mitigation**
Each party must take reasonable steps to minimise any loss arising in connection with the Event.

13. FORCE MAJEURE

13.1 **Effect**
If a Force Majeure Event occurs, MRC Pty Ltd is not liable for failure or delay to the extent caused by that event.

13.2 **Event changes**
MRC Pty Ltd may reasonably change the Event’s activity, date, time, location or product where the original arrangement is impracticable or unsafe. MRC Pty Ltd will use reasonable endeavours to provide a reasonably comparable alternative.

13.3 **Additional costs**
You are responsible for reasonable and properly disclosed additional costs charged by MRC Pty Ltd, Suppliers or venues because of a Force Majeure Event. MRC Pty Ltd will use reasonable endeavours to minimise those costs and obtain available credits or refunds.

13.4 Incliment Weather Back-Up Planning

Where Incliment Weather Back-Up Planning applies, the plan will identify an indoor or protected alternative location and include a photograph of that location. The Client acknowledges that the appearance, dimensions, layout, furniture, decor and other inclusions at the alternative location may reasonably differ from the original outdoor design because of the space, access, safety and venue requirements.

13.5 Incliment Weather arrangements for outdoor Events

Where an outdoor component is planned, MRC Pty Ltd may identify an indoor or protected alternative location in the Incliment Weather Back-Up Plan. If MRC Pty Ltd determines that the original location is unsafe, unsuitable or impracticable because of weather or site conditions, it may implement the identified alternative in accordance with clauses 9 and 13, subject to availability, venue requirements and any rights that cannot lawfully be excluded.

13.6 Weather decision process

MRC Pty Ltd will make its weather determination on the morning of the Event, or earlier where required by venue or Supplier commitments. The determination will be communicated to the Client in writing and may take account of forecasts, official warnings, rainfall, wind, heat, ground and site conditions, access, Supplier requirements and worker and public safety. MRC Pty Ltd is not required to wait until adverse weather has commenced or until personnel are on site.

13.7 Forecast weather

A weather event may constitute a Force Majeure Event even where adverse weather was forecast before the Contracted Event Date, provided MRC Pty Ltd substantially follows the Incliment Weather Back-Up Planning and weather decision process in these Terms and Conditions.

13.8 Extreme heat

For an outdoor Event, MRC Pty Ltd may require rescheduling or relocation indoors where extreme heat makes physical work unsafe. Additional disclosed costs may apply.

13.9 Hotel access

Where an Event is held in a hotel, the Runsheet will state the intended access time. Hotel delays, including delays caused by housekeeping or peak check-in periods, are outside MRC Pty Ltd's control and may require the Event time to be delayed. MRC Pty Ltd will notify you as soon as reasonably practicable.

14. GENERAL PROVISIONS

14.1 Personal outcome

No refund is payable merely because a Partner declines a proposal or because you and your Partner separate before the Event.

14.2 Family, friends and third-party communications

Family and friends may attend only with MRC Pty Ltd's approval and no earlier than 30 minutes before the Event start time. Before and during the Event, they must not instruct MRC Pty Ltd or its Suppliers, interfere with equipment, styling, placement or coordination, or make operational requests by telephone, text message, email, social media or in person. MRC Pty Ltd may disregard any instruction that does not come from the Client or an Authorised Contact.

14.3 Client-only instructions

MRC Pty Ltd will accept instructions only from the Client or an Authorised Contact nominated by the Client in writing before the Event. The nomination does not transfer the Client's contractual or payment responsibilities. If instructions conflict, the Client's latest written instruction prevails. MRC Pty Ltd is not responsible for delay, additional cost or disruption caused by conflicting or unauthorised communications.

14.4 Runsheet confidentiality

The Runsheet and personal telephone numbers or direct contact details of MRC Pty Ltd personnel and Suppliers are confidential and are provided solely to manage the Event. The Client must not distribute them except to an Authorised Contact, venue or Supplier where reasonably necessary for the Event, or with MRC Pty Ltd's written consent.

14.5 Client-appointed suppliers

MRC Pty Ltd may assist in coordinating a Supplier engaged directly by you but is not liable for that Supplier's services, costs, acts or omissions, except to the extent MRC Pty Ltd causes or contributes to the loss.

14.6 Severability

If any provision is void or unenforceable, it will be read down to the extent possible. If it cannot be read down, it will be severed without affecting the remaining provisions.

14.7 Governing law

These Terms and Conditions are governed by the laws of New South Wales and the Commonwealth of Australia. The parties submit to the courts having jurisdiction in New South Wales.

14.8 Variations

A variation is effective only if recorded in writing and agreed by MRC Pty Ltd and the Client.

14.9 Supplier terms

Supplier terms apply only to the extent they are provided or made reasonably available to you before the relevant booking or commitment and do not conflict with a non-excludable right. Security and damage-deposit terms for yacht charter, equipment hire, venue hire, accommodation and similar services may also apply.

14.10 Entire agreement

The Custom Package Invoice, Runsheet and these Terms and Conditions comprise the agreement for the Event. If there is an inconsistency, a specifically negotiated written term in the Custom Package Invoice prevails over these general Terms and Conditions.

14.11 Notices

A notice may be given by email to the address most recently supplied by the recipient. A notice is taken to be received when capable of being retrieved, unless the sender receives an automated delivery failure message.

DEFINITIONS

Administration Fee: a reasonable amount for administrative work, planning, communications and costs incurred by MRC Pty Ltd in connection with a cancellation, postponement, date change or other additional request, as itemised or explained on reasonable request.

Authorised Contact: a person nominated by the Client in writing whom MRC Pty Ltd may contact and from whom it may accept Event-related instructions, subject to clause 14.3.

Bond: an amount held or secured by MRC Pty Ltd as financial protection against missing, damaged, unreturned or excessively soiled Hire Items.

Business Day: a day other than a Saturday, Sunday or public holiday in New South Wales.

Client: the person engaging MRC Pty Ltd and identified in the Custom Package Invoice; also referred to as "you" and "your".

Complimentary Inclusions: products or services supplied without a separately itemised charge as part of a Gold Package or Platinum Package.

Contracted Event Date: the Event Date agreed in writing between the Client and MRC Pty Ltd, including any replacement date agreed after a valid date change.

Credit Card Details: valid payment card information supplied by the Client and authorised for a Bond, Post-Event Incidental Costs or another amount expressly permitted under these Terms and Conditions.

Custom Package: the combination of Services, products, Hire Items, Supplier services and Event details selected or developed for the Client and described in the Custom Package Invoice.

Custom Package Invoice: the invoice issued by MRC Pty Ltd describing the Custom Package, Event details, inclusions, fees and amount payable.

Date Change Fee: a reasonable fee charged for work and administration caused by changing the Contracted Event Date, excluding separately charged Supplier costs.

DIY Setting: an Event setting assembled, installed, operated or removed by the Client or a person engaged by the Client, using Hire Items supplied by MRC Pty Ltd or a Supplier.

Dry Hire Event: an Event where Hire Items are supplied without MRC Pty Ltd providing full on-site styling, installation or event management.

Due Date: the payment date shown on the relevant Custom Package Invoice or other invoice issued under these Terms and Conditions.

Event: the occasion for which the Client has engaged MRC Pty Ltd, including a marriage proposal, anniversary, birthday or other romantic or social occasion.

Event Date: the date proposed or discussed for the Event; once agreed, it becomes the Contracted Event Date.

Force Majeure Event: an event beyond a party's reasonable control, including severe weather, fire, flood, terrorism, war, civil disturbance, accident, sabotage, strike, governmental action, court order, epidemic, pandemic, venue closure or third-party failure not caused by that party's negligence.

Gold Client: a Client whose Custom Package has a Proposal Cost of AUD $10,000 or more but less than AUD $20,000.

Gold Package: a package identified as "Gold" in the Custom Package Invoice.

Hire Items: props, furniture, equipment, decor and other goods supplied for temporary use at the Event.

Hire Period: the agreed period during which the Client may possess or use Hire Items.

Incliment Weather Back-Up Plan: means an alternative arrangement for the Event, including the nominated indoor or protected alternative location and a photograph of that location, prepared and agreed in advance, that applies if weather conditions on the Event date make the original outdoor setup unsafe, impractical or unsuitable, in the reasonable opinion of MRC Pty Ltd. Weather conditions include rain, strong wind, extreme heat, storms, bushfire risk, or any official weather warning issued by the Bureau of Meteorology.

Initial Requested Deposit Amount: the deposit determined by MRC Pty Ltd, acting reasonably, and payable before preliminary planning commences.

MRC Pty Ltd: My Romance Collective Pty Ltd, trading as My Proposal Co. and My Romance Co. References to "we", "us" and "our" have the same meaning. A Supplier is not included unless expressly stated.

Partner: the person who is the intended recipient or participant in the special occasion.

Platinum Client: a Client whose Custom Package has a Proposal Cost of AUD $20,000 or more.

Platinum Package: a package identified as "Platinum" in the Custom Package Invoice.

Post-Event Incidental Costs: additional costs reasonably incurred in connection with the Event that were not included in the Custom Package Invoice, including overtime, missing or damaged Hire Items and Client-requested Event-day changes.

Privacy Request: a written request under clause 10.3 restricting the use of identifiable photographs or video.

Proposal Cost: the total price of the Custom Package shown in the Custom Package Invoice, excluding later-approved variations unless otherwise stated.

Runsheet: the document issued before the Event setting out agreed timing, details, logistics and responsibilities.

Services: the event planning, styling, coordination, hire, photography, videography and related services described in the Custom Package Invoice.

Supplier: a third-party business or individual engaged in connection with the Event, whether engaged by MRC Pty Ltd or directly by the Client.

Travel Fee: the fee described in clause 1.7 for travel beyond the ordinary service area.

you and your: the Client and, where the context requires, a person for whom the Client is responsible under these Terms and Conditions.

CLIENT ACKNOWLEDGEMENT

15.1 Acceptance by payment
By paying the Initial Requested Deposit Amount, the Client confirms that, before making payment, the Client received or was given access to these Terms and Conditions, had a reasonable opportunity to read them and ask questions, understood that payment constitutes acceptance, and agrees to be bound by these Terms and Conditions in full.

15.2 Continuing effect of acceptance
Once the Initial Requested Deposit Amount has been paid, the Client's acceptance of these Terms and Conditions is final and may not be withdrawn or revoked merely because the Client later changes their mind, decides not to proceed with the Event, does not read the Terms and Conditions, or claims not to have understood a provision that was reasonably available for review before payment.

15.3 Cancellation remains subject to contract
Any request by the Client to cancel, postpone or change the Event after acceptance does not revoke or invalidate these Terms and Conditions. The request will instead be dealt with under the applicable cancellation, date-change, postponement, payment and refund provisions of these Terms and Conditions.

15.4 Non-excludable rights
Nothing in this clause limits any cooling-off right, consumer guarantee, remedy for misleading conduct or other right or remedy that cannot lawfully be excluded, restricted or modified.

Thank you for reviewing our Terms and Conditions. We look forward to working with you.